

Replacement Policy:

Products purchased through jazminebeauty.com may be returned or returned for an exchange or store credit by following these steps:

1. Contact **Jazmine Beauty's** Customer Service at 949.955.1239 ext 212 to obtain an RMA number.
2. Fill out the Return Merchandise Authorization Form in its entirety and place the RMA Form in the box with the item(s) being returned.
3. Return the authorized item(s) per shipping instructions.
4. Our Online Returns Dept. will process your request.
5. Returns may take up to 14 days to process the return and/or credit your account.



RETURN MATERIAL AUTHORIZATION (RMA) FORM

Company _____ Contact Name _____

Address _____

City _____ State _____ Zip _____

Email _____

Phone _____ Fax _____

RMA # _____ **Date Issued** _____
(obtained from **Jazmine Beauty's** customer service)

Item(s) must be returned within 30 days from the shipment date to receive a full refund or exchange.

Qty	Product Name	Description	Reason for Return	Order Number	Order Date

Shipping Instructions:

1. Pack up the contents of your order. Returned merchandise must be in the original condition it was received with tags included. Used merchandise cannot be returned unless it was defective.
2. Be sure to obtain an RMA number and clearly mark the outside of the box(s) with this number.
3. Ship only the items that are authorized.
4. Ship returned item(s) to:

Jazmine Beauty
ATTN: Online Returns Dept.
9810 Irvine Center Dr. Irvine,
CA 92618

Shipments received by **Jazmine Beauty** without an RMA number will be refused.

Sample Address Label with RMA#

Jane Smith
123 Deer Lane
Los Angeles, CA 90291

Jazmine Beauty
ATTN: Online Returns Dept.
RMA #: 123456
9810 Irvine Center Dr. Irvine,
CA 92618

Customer Comments:

Customer Signature _____ Date _____

Return Approval _____ Date _____
(for office use only)